

# FORWARD MOMENTUM

We partner with the Department of Health and Human Services (HHS) and its family of agencies. We have a deep-rooted passion for healthcare, and the opportunities presented by new technology advances, such as Predictive Analytics, Artificial Intelligence, Interoperability, EHR Optimization, IoMT, and Virtual Care Solutions. Our innovative, scalable solutions create forward momentum for effective health and human services. Let us help you break down technical barriers to advances in medicine, public health, and social services.

## Contract Vehicles

CMS SPARC HHSM-500-2017-00026I

GSA IT 70: GS-35F-513BA (132-56 Healthcare SIN)

GSA STARS II GS-06F-1202Z

## Core Capabilities



Cloud Computing



Cyber Security



Data Analytics



Application Modernization

## Some Of Our Healthcare Work



### CENTER FOR DISEASE CONTROL (CDC):

GRAHAM supports the CDC as it works to bring public awareness to the prevention and control of Noncommunicable Diseases (NCDs). We provide public health program implementation and management, clinical health science, and informatics support services.

Our team coordinates with six CDC Centers and related Divisions including domestic and international partners such as the World Health Organization, Pan American Health Organization, World Bank, and Ministries of Health representing 60 countries, and other partners. These partnerships ensure a coordinated approach to CDC's Global NCDs, injury and environmental health prevention and control strategies.

Through our support services, GRAHAM uses innovative technology to plan, manage, and evaluate global NCD public health programs using IT tracking and analysis tools. Our public health scientists and public health informatics specialists provide a set of high-impact, evidence-based interventions to improve overall global public health.

## Some Of Our Healthcare Projects (continued)



### OPIOID DASHBOARD INSIGHTS (OD INSIGHTS)

Our team developed **OD Insights** to combat the devastating opioid crisis that plagues our citizens. OD Insights is a mobile and web application that leverages predictive analytics to engage the medical community, the policy community, and patients themselves to detect addiction risk, effective mitigations and recovery support for current addicts.



### ARMY FORT BELVOIR MEDICAL OPERATIONS AND HEALTHCARE BENEFITS ADVISORY SUPPORT SERVICES:

GRAHAM provides healthcare and insurance support including civilian health insurance systems, TRICARE, all DoD healthcare systems, medical regulations, policies, and other directives with regards to medical issues.

Our team assists personnel and their dependents with healthcare coverage, claims, discrepancies, and grievances with healthcare systems. We work with members of the public, state and/or federal governments, and advocacy organizations on the resolution of individual insurance problems under HIPAA, EMTALA, and COBRA for federal governmental sponsors.

Acting as the Beneficiary Counseling and Assistance Coordinator (BCAC), GRAHAM advocates and educates beneficiaries on co-payment, cost shares, and deductibles for services rendered. We are also responsible for entering, manipulating, and retrieving information and data from the Composite Health Care System (CHCS), Armed Forces Health Longitudinal Technology Application (AHLTA), Ambulatory Data System (ADS), Clinical Information System (CIS), and Medical/ Personnel and Supply Information System (MEPSIS) as required.

In support of this program, our delivery team:

- Conducts monthly information briefings to personnel and dependents on the healthcare systems.
- Monitors changes in civilian healthcare laws.
- Conducts analytical studies of program issues and topics.
- Analyzes the intended impact of laws to make effective operational program recommendations.
- Represents the customer at all levels of briefings and hearings regarding the justification and approval of specific program areas.

We take pride in our ability to diagnose healthcare IT challenges and offer optimized solutions that simplify and streamline business processes. GRAHAM remains in tune to the pulse of our customer's healthcare IT needs and provides the corresponding innovative IT solutions.



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